

Privacy notice

Introduction

We are The Future Management (London) Ltd (“we” or “us”), a company registered in England and Wales. Our company registration number is 14554575 and our registered office is at 20-22 Wenlock Road, London, N1 7GU, United Kingdom.

This privacy policy sets out the basis on which we collect, use and disclose your personal data. Please read this policy carefully alongside any applicable Terms & Conditions to understand our views and practices regarding your personal data and how we will treat it.

More information can be provided on request. Definitions are defined in the Appendix at the end of this privacy policy.

Our responsibilities

For the purpose of the applicable Data Protection Legislation, we are the data controller of any personal data we process. As a data controller, we are responsible for ensuring our systems, processes, suppliers and People comply with Data Protection Legislation in relation to the personal data we handle.

We require our People to comply with this privacy policy and our Data Protection Policy when dealing with personal data. We have a Data Protection Manager who is responsible for overseeing and enforcing the compliance of our business and People with the Data Protection

Legislation, and for ensuring our People receive regular compliance training.

We take personal data breaches seriously, and are required to notify the Information Commissioner’s Office in the event of such a breach.

When using, collecting and disclosing personal data, we follow the key data protection principles.

We have policies, procedures and records to demonstrate compliance with the principles, as further detailed in our Data Protection Policy.

How we collect, use and disclose your personal data The following summaries how we collect, use and disclose your personal data.

Models and talent

Information such as :

- your name, address, contact details, education and employment history;
- background checks (financial and criminal);
- identification documentation;
- right to work status;
- information relating to next of kin/ dependants;
- financial information including bank details and identifiers (e.g. National Insurance numbers);

- images/photographs of you; and
- reviews/feedback relating to your ability as/to become a Model.
- We may also process sensitive personal data such as health details, medical details, racial origin, religious beliefs and information about offences/alleged offences

Collection

Your personal data will be collected from various sources including:

- your application form/CV;
- when you contact us via email or telephone;
- providers of background checks;
- notes and records kept for the duration of your engagement with us as a Model (including details of any complaints, breaches of the terms of your contract with us, and meetings with us regarding our relationship and your engagement as a Model);
- providers of health services (where we refer you to such services pursuant to the terms of your contract with us;
- from our Clients (including reviews/feedback, and images and photographs); and
- publicly available sources such as magazines, press articles, documentaries and social media.

Purpose

Your personal data will be used for the following purposes:

- internal administration and management purposes;
- assessing suitability/eligibility and/or fitness to be a Model;
- fulfilling our contractual obligations to you;
- fulfilling our contractual obligations to our Clients; and
- fulfilling our legal obligations.
- Photographs and images of you, and your name, employment history, education, and reviews and feedback relating to your ability as a Model, may be used in our marketing and promotional material including our Website and pitches to Clients.

Disclosure

Your personal data may be transferred to:

- our third party service providers who support the operation of our business;
- our Clients, for the purposes of fulfilling our contractual obligations; our Mother Agencies; and
- other third parties such as our legal and other professional advisers and government departments.

- We shall only transfer personal data to third parties which is limited to the relevant purpose and is adequately protected.

Retention Period

Model personal data relevant to the purpose shall be kept for 20 years OR for the period specified in our Data Protection Policy and we shall not keep your personal data for longer than is necessary.

We will ensure we keep all personal data up to date and shall immediately and permanently delete any personal data which is not necessary for the purpose.

Clients

Types of personal data

Information such as your:

- name and business information;
- identification documentation; and
- payment details

Collection

Your personal data will be collected for relationship management and file opening is collected from you directly and further information (e.g. to verify your identity) may be collected from third parties, such as publicly available sources.

When you contact us via email or telephone, we may collect any personal data you provide to us.

All additional personal data is collected when supplied to us, or created by us in connection with a particular matter on which we are engaged.

Purpose

Your personal data will be used for relationship management and file opening data is used for providing legal services, administration, commercial purposes (e.g. creditworthiness) and as required by law (e.g. anti-money laundering).

All other personal data will be used for the purposes of providing legal services and to comply with our statutory/ regulatory obligations.

Disclosure

Your personal data may be disclosed to:

- our third-party service providers who support the operation of our business;
- our Models & Talent, for the purposes of fulfilling our contractual obligations; and
- our Mother Agencies.
- We shall only transfer personal data to third parties which is limited to the relevant purpose and is adequately protected.

Retention Period

Client personal data shall be kept for 6 years OR for the period specified in our Data Protection Policy and we shall not keep your personal data for longer than is necessary.

We will ensure we keep all personal data up to date and shall immediately and permanently delete any personal data which is not necessary for the purpose.

Subscribers to promotional material

Types of personal data

Information such as your name and business information (email address, job title, who you work for).

Additional information may be processed where it is provided by you, for example in correspondence, in connection with a Model, or in letting us know your interests and how/when you wish to be contacted by us.

Collection

Your personal data is collected when you register or 'opt in' to receive:

- marketing/promotional material;
- information and updates about our Models & Talent; and
- details of events.
- You can contact us at any time to amend your preferences or opt out of communications from us. You will also be sent the option to opt out of future communications in every communication you receive from us.

Purpose

Where you have given us your clear, unambiguous consent to do so, your personal data will be used to:

- contact you about, and provide you with, the communications we think are relevant to your interests and preferences;
- understand our subscribers' preferences and interests so we may improve our services, communication and marketing material.

Disclosure

Your personal data may be transferred to our third-party service providers who support the operation of our business.

Where you have given us your clear, unambiguous consent to do so, we may pass your personal data to selected third parties to provide you with information about services we feel may interest you.

We shall only transfer personal data to third parties which is limited to the relevant purpose and is adequately protected.

Retention Period

Subscriber personal data shall be kept until you request it to be deleted OR for the period specified in our Data Protection Policy and we shall not keep your personal data for longer than is necessary.

We will ensure we keep all personal data up to date and shall immediately and permanently delete any personal data which is not necessary for the purpose.

Users of our website

Types of personal data

Information such as :

- technical information, including the Internet protocol (IP) address used to connect your computer to the Internet, your login information, browser type and version, time zone setting, browser plug-in types and versions, operating system and platform, type of device used to access our Website and the location of where you access our Website via a mobile device;
- information about your visit, including the full Uniform Resource Locators (URL) clickstream to, through and from our Website (including date and time), products you viewed or searched for, page response times, download errors, length of visits to certain pages, page interaction information (such as scrolling, clicks, and mouse-overs), and methods used to browse away from the page and any phone number used to call our office number; and
- your name and email address/other contact details.

Collection

Your personal data is collected when you

- provide us with personal information to enable us to contact you and let us know of your marketing preferences; and
- contact us via email.

Purpose

Your personal information is used to

- tailor and enhance your user experience;
- improve the functionality of our Website;
- ensure our Website caters to our users' preferences;
- contact you about, and provide you with, the communications we think are relevant to your interests and preference; and
- contact you and provide you with information about our services.

Disclosure

Your personal data may be transferred to our third-party service providers who support the operation of our business.

Where you have given us your clear, unambiguous consent to do so, we may pass your personal data to selected third parties to provide you with information about services we feel may interest you.

We shall only transfer personal data to third parties which is limited to the relevant purpose and is adequately protected.

Retention Period

Our Website users' personal data shall be kept for 6 years OR for the period specified in our Data Protection Policy and we shall not keep your personal data for longer than is necessary.

We will ensure we keep all personal data up to date and shall immediately and permanently delete any personal data which is not necessary for the purpose.

Our people

Types of data

Personal data such as:

- your name, address, contact details, education and employment history;
- background checks (financial and criminal);
- identification documentation;
- right to work status;
- information relating to next of kin/ dependants; and
- financial information including bank details and identifiers (e.g. National Insurance numbers).
- We may also process sensitive personal data such as health details, racial origin, religious beliefs and information about offences/ alleged offences.

Collection

Your personal data will be collected from various sources including:

- your application form/CV;
- providers of background checks;
- notes and records kept for the duration of your employment (including absences, appraisals, disciplinary action);
- providers of occupation health services; and
- CCTV and security access devices.

Purpose

Your personal data will be used for the following purposes:

- Human resources administration;

- assessing suitability/eligibility and/or fitness to work;
- security; and
- training.
- Photographs and images of you, your name, and information about your education and employment may be used in our marketing and promotional material including our Website and pitches to Clients.

Disclosure

Your personal data may be transferred to :

- our third-party service providers who support the operation of our business;
- our Clients, for the purposes of fulfilling our contractual obligations; and
- Our Mother Agencies.

We shall only transfer personal data to third parties which has been limited to the relevant purpose.

Retention Period

Our People's personal data shall be kept until you request it to be deleted OR for the period specified in our Data Protection Policy and we shall not keep your personal data for longer than is necessary.

We will ensure we keep all personal data up to date and shall immediately and permanently delete any personal data which is not necessary for the purpose.

Transfer of Data between Jurisdictions

Personal data may be transferred to one of our Mother Agents for the purposes of fulfilling our obligations to our Models, Talent and Clients. We also use a number of suppliers in connection with the operation of our business and they may have access to the personal data we process. For example, an IT supplier may see our personal data when providing software support, or a company which we use for a marketing campaign may process contacts' personal data for us. When contracting with suppliers and/or transferring personal data to a different jurisdiction, the firm takes appropriate steps to ensure that there is adequate protection in place and that the principles are adhered to.

Your rights

Personal data must be processed in line with an individual's rights, including the right to:

- request a copy of their personal data;
- request that their inaccurate personal data is corrected;
- request that their personal data is deleted and destroyed when causing damage or distress; and
- opt out of receiving electronic communications from us.

Should you wish to make a request in line with your rights as an individual, please forward it to the Data Protection Manager using the contact details provided at the end of this privacy policy.

Our People must notify or inform the Data Protection Manager immediately if they receive a request in relation to personal data which the firm processes.

The Data Protection Legislation gives you the right to access information held about you. Your right of access can be exercised in accordance with the Data Protection Legislation (as applicable).

Security

Information security is a key element of data protection. We take appropriate measures to secure personal data and protect it from loss or unauthorised disclosure or damage. Our policy and approach to information security is contained within our Data Protection Policy.

Changes to our privacy policy

Any changes we may make to this privacy policy in the future will be posted on this page and, where appropriate, notified to you by e-mail. Please check back frequently to see any updates or changes to our privacy policy.

Contacts and complaints

Questions, comments and requests regarding this privacy policy are welcomed and should be addressed to our GDPR Compliance Team at info@thefuturemanagement.com.

You should direct all complaints relating to how the firm has processed your personal data to the Data Protection Manager.

Our People must inform the Data Protection Manager immediately if they receive a complaint relating to how we have processed personal data so our complaints procedure can be followed.

Appendix

Clients:

any person, business or other organisation who engages, or is looking to engage, the services of our Models & Talent.

Controller:

a personal/organisation who determines the purposes for which, and the manner in which, any personal data is processed.

Data Protection Manager:

an individual who is responsible for ensuring compliance with data protection legislation, including training staff, conducting internal audits, implementing internal policies and being the first point of contact for the Information Commissioner's Office.

Data Protection Policy:

our internal data protection policy which sets out how we keep personal data secure, including technical measures (e.g. encryption of personal data, restricted access to

personal data, monitoring and testing systems for unauthorised access , backups of personal data), roles and responsibilities of individuals and the scope of protection.

Models & Talent:

models & talent who have engaged, or are looking to engage, our modelling agency and/or management services and are, or are considering being, represented by us.

Mother Agencies:

model agencies in jurisdictions outside of the UK who have engaged us to provide modelling agency services on their behalf in the UK.

People:

all people providing services to or working for us, including but not limited to our employees, directors, members, and contractors.

Personal data:

information (including opinions) which relates to an individual and from which he or she can be identified either directly or indirectly through other data which we have or are likely to have in our possession. These individuals are sometimes referred to as data subjects.

Personal Data Breach:

a breach of security leading to the accidental or unlawful destruction, loss, alteration, unauthorised disclosure of, or access to, personal data transmitted, stored or otherwise processed by an organisation electronically. A personal data breach may mean someone outside the organisation gets unauthorised access to personal data, but a breach can occur if there is unauthorised access within the organisation or if an employee accidentally alters or deletes personal data.

Principles:

the core data protection principles underlying the Data Protection Legislation, which specify personal data should be: processed lawfully, fairly and in a transparent manner; collected for specified, explicit and legitimate purposes; adequate, relevant and limited to what is necessary; accurate and, where necessary, kept up to date; kept for no longer than is necessary; processed in a manner that ensures appropriate security, including protection against unauthorised or unlawful processing and against accidental loss, destruction or damage, using appropriate technical or organisational measures. Additionally, organisations must adhere to the principal of accountability.

Process:

the 'processing' of personal data captures a wide range of activities, and includes obtaining, recording and holding personal data and performing any operation of the personal data (including erasure/destruction).

Processor:

any person (other than an employee of the data controller) who processes the data on behalf of the data controller.

Purpose:

the purposes identified in the "Purpose" column of the tables in section 3 of this privacy policy (How we collect, use and disclose your personal data), as applicable.

Terms and Conditions:

the Terms and Conditions for Booking Models & Talent, the Model & Talent Representation Agreement and the Website Terms of Use.

Third party:

a person, organisation or other body other than the data subject, controller, processor and persons who, under the direct authority of the controller or processor, are authorised to process personal data.

Website:

www.thefuturemanagement.com